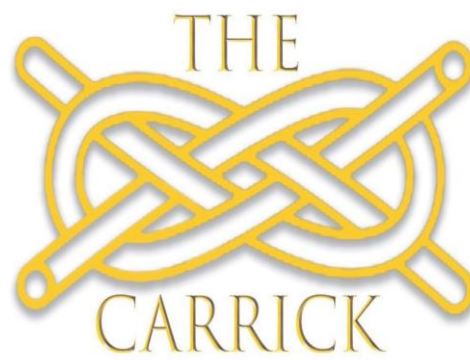


GUEST SERVICES



PORTRUSH





DEAR GUEST

A VERY WARM WELCOME TO THE CARRICK. WE HOPE YOU ENJOY A WONDERFUL STAY WITH US IN 'THE PORT.' TO MAKE YOUR STAY MORE COMFORTABLE WE'VE COMPILED A SELECTION OF ITEMS WHICH WILL HOPEFULLY ASSIST IN ACHIEVING THIS.

AT THE CARRICK WE HAVE A SIMPLE MOTTO.

Just Ask! If we can help, consider it done. If we can't, it's probably not worth doing.

WITH THAT IN MIND, WE'RE ONLY A PHONE CALL AWAY. YOUR OWN PERSONAL CONCIERGE DURING YOUR STAY!

***TEXT OR CALL SCOTT ON
07 545 303 474***



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WIFI AND CODE

THE CARRICK HAS HIGH SPEED SKY FIBRE BROADBAND
FITTED THROUGHOUT THE PROPERTY. DETAILS FOR
CONNECTION ARE BELOW.

WIFI: thecarrick

Password: 1905carrick*



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GUEST COMFORT & STAYING OUT LATE

WE TAKE THE COMFORT AND SAFETY OF GUESTS VERY SERIOUSLY. THE FOLLOWING IS GUIDANCE FOR ALL GUESTS:

PLEASE REMEMBER YOUR KEY WHEN YOU LEAVE TO GO OUT. *(a £45 charge applies for lost keys.)*

WE TAKE SLEEP SERIOUSLY

PLEASE BE AWARE THAT IF YOU ARE LATE BACK THEN OTHERS WILL BE ASLEEP IN THE PROPERTY.

ROOMS ARE NOT 100% SOUNDPROOF. PLEASE BE MINDFUL OF OTHER GUESTS AT ALL TIMES OF THE



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NIGHT, THAT INCLUDES TELEVISION VOLUME IN ROOMS, AND ANY PERSONAL SOUND SYSTEMS AND ANY OTHER NOISE, ESPECIALLY BETWEEN THE HOURS OF 11PM TO 8AM IN THE MORNING.

THIS IS A NON-SMOKING BUILDING, PLEASE FEEL FREE TO SMOKE IN OUR OUTDOOR SPACE THROUGH THE LOUNGE.

NON-RESIDENTS ARE NOT PERMITTED ON THE PREMISES UNLESS BY PRIOR ARRANGEMENT.

ANY ROOM DAMAGE/ACCIDENTS MUST BE REPORTED TO MANAGEMENT BEFORE CHECK OUT.

PLEASE CLICK ON LINK FOR DETAIL OF POLICIES DURING YOUR STAY

[HTTP://THECARRICK.CO.UK/BOOKING-POLICY](http://thecarrick.co.uk/booking-policy)



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TELEVISION

ALL ROOMS HAVE DIGITAL CHANNELS AND FULL ACCESS TO NETFLIX.

WHEN SIGNING INTO NETFLIX ON THE REMOTE, CLICK ON THE CARRICK ACCOUNT AND ENJOY WHAT'S ON OFFER. IF YOU NEED ANY GUIDANCE, PLEASE LET US KNOW.



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TAXI!

WORTH NOTING IF YOU'VE JUST ARRIVED FROM 'THE BIG SMOKE' YOU MIGHT FIND THE TAXIS IN PORTRUSH A LITTLE MORE 'LAID BACK' THAN YOU'RE USED TO. DURING BUSY TIMES I.E. FRIDAY AND SATURDAY NIGHTS PLEASE BOOK WELL IN ADVANCE. WE'RE ONLY A 15MINUTE STROLL ALONG THE BEACH PROMENADE TO THE HARBOUR AND THE WALK IS FANTASTIC. ***JUST ASK*** AND WE'LL POINT YOU IN THE RIGHT DIRECTION. GRAB AN UMBRELLA AT THE FRONT DOOR IF YOU LIKE A WALK IN THE RAIN.

ANDY BROWN TAXIS 028 7082 2223

GAZ CABZ 07709 92737

NORTH WEST TAXIS 028 7082 4446

SHORELINE 028 7032 1084



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THINGS TO DO IN THE SUN

VISIT THE STUNNING DUNLUCE CASTLE

EXPLORE THE GIANTS CAUSEWAY WITH DALRIADA KINGDOM TOURS

RELAX ON WHITEROCKS BEACH

BRAVE THE CARRICK-A-REDE ROPE BRIDGE

WALK THE WEST AND EAST STRAND BEACHES IN PORTRUSH

TOUR THE GAME OF THRONES SITES INCLUDING BALLINTOY HARBOUR

WALK DERRY'S WALLS

MARVEL AT MUSSENDON TEMPLE

GO A DEEPSEA FISHING TOUR/SCUBA OR SAIL ON THE BANN (ASK AT RECEPTION)

BALLYREAGH PITCH AND PUTT

LEARN TO SURF WITH TK AT PORTRUSH SURF SCHOOL



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THINGS TO DO IN THE SUN

HORSE RIDING AT MADDYBENNY

DRIVE ON TO PORTSTEWART STRAND BEACH AND ENJOY THE GOLDEN SANDS

WALK THE NUNS WALK IN PORTSTEWART

HIKE THE ULSTER WAY ROUTE



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THINGS TO DO IN THE RAIN

THE GAME OF THRONES DOORS TOUR

SAUNTER ROUND THE BUSHMILLS DISTILLERY

CATCH A FILM AT MOVIE HOUSE CINEMA, COLERAINE

GO BOWLING AT THE JET CENTRE, COLERAINE

BOUNCE AT JUMP LANES TRAMPOLINING, COLERAINE

SUP COFFEE AT THE ARCADIA

WANDER FLOWERFIELD ARTS CENTRE, PORTSTEWART

ENJOY A PORTRUSH PUB CRAWL

SPEND SOME CHANGE AT THE FAIR IN BARRY'S AMUSEMENTS

TAKE A WHISKEY TOUR WITH LEE THE WHISKEY LAD

INDULGE WITH WENDY AT CAUSEWAY COAST FOODIE TOURS



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LOCAL RESTAURANTS & BARS

WE HAVE A FINE SELECTION OF RESTAURANTS AND BARS IN THE AREA. JUST ASK FOR ALL THE INS AND OUTS AND OUR FAVOURITES. LINKS ARE PROVIDED BELOW TO BOOK ONLINE.

PLEASE NOTE THAT DURING WEEKENDS, RESTAURANTS ARE VERY BUSY. WE RECOMMEND YOU PLAN AND BOOK EARLY WHERE POSSIBLE.



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THE TIDES [HTTP://WWW.THETIDESPORTRUSH.COM](http://www.thetidesportrush.com)

(GOOD FOOD, REASONABLE PRICES AND GREAT VIEWS UPSTAIRS, JUST A 750M WALK ALONG THE ROAD TOWARDS PORTSTEWART)

URBAN [HTTPS://URBANPORTRUSH.COM/URBAN.HTML](https://urbanportrush.com/urban.html) (IN PORTRUSH TOWN CENTRE, BISTRO STYLE, VERY POPULAR, FROM THE OWNERS OF THE TIDES AND THE NEWBRIDGE.)

AMICI [HTTP://WWW.AMICIPORTSTEWART.CO.UK](http://www.amiciportstewart.co.uk)

(SHORT TAXI JOURNEY TOWARDS PORTSTEWART. LOVELY ITALIAN, WITH GREAT VIEWS)

THE RAMORE COLLECTION OF RESTAURANTS (BY THE HARBOUR)

[HTTP://WWW.RAMORERESTAURANT.COM](http://www.ramorerestaurant.com)

1. NEPTUNE AND PRAWN (ASIAN, FUSION FOOD, ALWAYS A GREAT BUZZ IN THE PLACE. ACROSS THE ROAD FROM THE RAMORE COMPLEX, LOVELY ROOF TOP TERRACE)
2. COAST (FAMILY FRIENDLY TACOS, PIZZAS, BURGERS)
3. THE HARBOUR BISTRO (WOOD FIRED MEATS, GOOD STEAKS, RUSTIC CHARM)
4. THE MERMAID (FRESH FISH AND LOCAL SPECIALS, BOOKING ESSENTIAL)



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5. WINE BAR (BIG DESSERTS, GOOD FOOD, REASONABLY PRICED. PART OF RAMORE COMPLEX)
6. BASALT (INTERNATIONAL TAPAS, OPEN KITCHEN, GOOD VIEWS)
7. THE HARBOUR BAR (BUSTLING, GREAT LIVE MUSIC UPSTAIRS, SMALL, TRADITIONAL DOWNSTAIRS. GOOD FOR A PINT OF THE BLACK STUFF)

THE WATER MARGIN [HTTP://WWW.WATERMARGINCOLERAINE.COM](http://www.watermargincoleraine.com)
(LOVELY CHINESE RESTAURANT, IN COLERAINE)

KIWIS BREW BAR [HTTP://WWW.KIWISBREWBAR.COM](http://www.kiwisbrewbar.com) (REALLY CHILLED OUT BAR, NICE BURGERS, THE BEST FOR CRAFT BEER AND A GOOD ATMOSPHERE)

THE QUAYS BAR [HTTP://WWW.QUAYSGASTROPUB.COM](http://www.quaysgastropub.com) (TRADITIONAL PUB SERVING PUB GRUB, A SHORT STROLL FROM HERE, TOWARDS PORTRUSH)



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SPRINGHILL [HTTP://WWW.THESPRINGHILLBAR.COM](http://www.thespringhillbar.com) (TRADITIONAL IRISH PUB WHICH HAS SOME TRADITIONAL LIVE MUSIC DURING HIGH SEASON)

FRANCO MANCA [HTTP://WWW.FRANCOMANCANI.COM](http://www.francomancani.com) (PIZZA RESTAURANT IN THE TOWN CENTRE WITH INCREDIBLE VIEWS OVER THE WEST BAY)

SHANTY: [HTTP://SHANTYPORTRUSH.COM](http://shantypotrush.com) SITUATED IN THE OLD LIFEBOAT SHELTER OVERLOOKING THE EAST STRAND. SERVING BREAKFAST, LUNCH AND DINNER

A LITTLE FURTHER OUT....

THE BUSHMILLS INN [HTTP://WWW.BUSHMILLSINN.COM/RESTAURANT-AND-BAR](http://www.bushmillsinn.com/restaurant-and-bar) (BEAUTIFUL, LOCAL PRODUCE, FINE DINING)



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TARTINE, BUSHMILLS [HTTP://WWW.DISTILLERSARMS.COM](http://www.distillersarms.com) (LOVELY VENUE, GREAT CHEFS MORE REASONABLY PRICED THAN BUSHMILLS INN, LOCALLY SOURCED MENU)

VILLA, PORTSTEWART

[HTTP://WWW.ZMENU.COM/VILLA-PORTSTEWART-PORTSTEWART-UK-ONLINE-MENU/](http://www.zmenu.com/villa-portstewart-portstewart-uk-online-menu/) (OWNER BY RACER MICHAEL DUNLOP, LOVELY FOOD, HAVE A PINT OF DUNLOP DYNASTY BEER, GREAT ATMOSPHERE)

THE ANCHOR BAR [WWW.THEANCHORBAR.CO.UK](http://www.theanchorbar.co.uk) (GOOD TRADITIONAL PUB WHICH ALSO SERVES LARGE PORTIONS)

1894 [HTTP://WWW.EIGHTEENNINETYFOUR.COM](http://www.eightenninetyfour.com)

(FINE DINING, STUNNING FOOD FROM THE BROWNS CHAIN OF RESTAURANTS)

MORELLIS, PORTSTEWART.

[HTTP://WWW.MORELLISOFPORSTEWART.CO.UK](http://www.morellisofportstewart.co.uk) NOW LICENSED, GREAT ICE CREAM, EXTENSIVE FOOD, CAFÉ STYLE



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BREAKFAST AND CHECK OUT

BREAKFAST IS SERVED DAILY IN THE EARL OF ULSTER LOUNGE FROM 7.00AM-10.00AM.

ROOM SERVICE BREAKFAST IS AVAILABLE.

BREAKFAST TABLES SHOULD BE BOOKED AND PRE ORDERED BEFORE 7PM THE PREVIOUS EVENING.

SHOULD YOU REQUIRE AN EARLIER BREAKFAST OR BREAKFAST ON THE GO ***JUST ASK.***

CHECK OUT IS UP TO 11.30AM



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THE ENVIRONMENT

WE CARE ABOUT THE ENVIRONMENT AT THE CARRICK, THEREFORE TOWELS ARE NOT CHANGED DAILY UNLESS REQUESTED (DETAILS ON HOW TO DO THIS, IN ROOM)

ROOMS WILL BE FRESHENED UP ON A DAILY BASIS, IF YOU WOULD RATHER, WE DIDN'T COME INTO THE ROOM FOR THIS PLEASE USE 'DO NOT DISTURB' SIGN WHEN GOING OUT.



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SUNDAY WORSHIP

BALLYWILLAN PRESBYTERIAN CHURCH

131 ATLANTIC ROAD PORTRUSH BT56 8PB

ST PATRICK'S RC CHURCH

CAUSEWAY STREET, PORTRUSH BT56 8AD



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SOCIAL MEDIA

WE LOVE SOCIAL MEDIA AND WE LOVE TO HEAR ABOUT YOUR EXPERIENCE. PLEASE TAKE A MOMENT TO WRITE ABOUT YOUR STAY ON TRIP ADVISOR OR BOOKING.COM

GIVE US A FOLLOW ON

FACEBOOK @LUXURYPORTRUSH

TWITTER @LUXURYPORTRUSH

INSTAGRAM @THECARRICKPORTRUSH

WE ARE ALWAYS STRIVING FOR EXCELLENCE AND VALUE YOUR THOUGHTS AND OPINIONS. IF SOMETHING HAS NOT BEEN TO YOUR SATISFACTION, PLEASE RAISE THE ISSUE WITH US IN THE FIRST INSTANCE, THANK YOU.



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IRONING FACILITY

SHOULD YOU REQUIRE AND IRON ***JUST ASK*** AND WE'LL GET IT
SENT TO YOUR ROOM.



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GOLF

WE ARE BLESSED TO HAVE A NUMBER OF INCREDIBLE COURSES IN THIS AREA BELOW ARE DETAILS OF SOME OF THE COURSES WE RECOMMEND

ROYAL PORTRUSH GOLF CLUB TYPE: LINKS

(HOME OF THE OPEN 2019)

PORTSTEWART GOLF CLUB TYPE: LINKS

(HOME OF THE IRISH OPEN 2017)

GRACEHILL GOLF CLUB TYPE: PARKLAND

BUSHFOOT 9-HOLE TYPE: LINKS

CASTLEROCK (COLERAINE) TYPE: PARKLAND

BALLYCASTLE GOLF CLUB TYPE: PARK/LINKS



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ARTWORK

WE ARE PRIVILEGED TO HAVE THE ONLY GALLERY IN THE NORTH COAST DISPLAYING THE WORK OF WONDERFULLY TALENTED PHOTOGRAPHER GILBERT LENNOX

MANY OF THE INCREDIBLE PIECES BY GILBERT LENNOX CAN STILL BE PURCHASED ONSITE OR BY VISITING WWW.GILBERTLENNOXPHOTOGRAPHY.COM

FRAMED PICTURES COST FROM £130

WE ALSO HAVE A SELECTION OF UNFRAMED PRINTS AVAILABLE FOR £30



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WATER PRESSURE

PLEASE AVOID USING THE BATHS **IN THE MORNINGS PRIOR TO BREAKFAST**. IT PUTS STRAIN ON THE HOT WATER SYSTEM AND CAN AFFECT THE WATER PRESSURE IN THE SHOWERS. IF YOU DO HAVE A DROP IN PRESSURE DON'T PANIC, IT'S ALWAYS ONLY TEMPORARY AND COULD MEAN ALL SHOWER FACILITIES ARE BEING USED AT THE SAME TIME.



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